



## HOW DOES Sa Rota REACT TOWARDS THE COVID-19?

In a very difficult period for the travel industry, the safety, health and well-being of our customers and employees remains our top priority. Furthermore, sa Rota has been certified as a safe environment by the technical advisor on risk prevention

### HYGIENE STANDARDS

Our staff has been instructed to take the necessary precautions and we control the hygiene handling processes of our bed linen, towels, the kitchens, etc., and of the entire establishment in general, to ensure that your accommodation is 100% infection free.

### RECEPTION

- Contactless checking available to minimize contact and avoid waiting at reception.
- You can also make an appointment to check out.

### COMMON AREAS

- At the moment common areas by the pool and garden are open, respecting social distance and protective measures.

### MEAL SERVICES

- The buffet has been replaced by service at table in the patio or room service in the apartment depending on the number of guests using the service (\* there is no additional charge for this room service)
- We still offer our guests the optional dinner experience from Monday to Friday on the previous request (as usual, dinner keeps being served in your apartment so that you can enjoy it in privacy)

### ROOM CLEANING:

- The room cleaning service is optional to minimize contact
- For your own safety and our employee's one we will invite you to leave the apartment when this is being clean